

# Your Own

## Waste Management Services

## Commercial Services Guide



**City of Tallahassee**  
**Your Own Utilities**<sup>SM</sup>

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# About the Guide



This guide outlines the waste management services provided to you by the City of Tallahassee Utilities. It provides valuable information about waste management programs and services for businesses within the City limits. This includes details on the proper management of construction and demolition debris, recycling, garbage, yard waste, bulky items and hazardous waste disposal. This guide will assist businesses in reducing their collection service costs, increase recycling and minimize their carbon footprint. Keep it handy for quick and easy reference throughout the year.

# What Can Be Recycled

Your recycling container can be stored next to your garbage container. This may make the decision to recycle easier because no sorting is needed for Single-Stream Recycling. Please flatten all cardboard material before placing in your recycling container. This will improve collection efficiency.



Item	Where to Recycle
Plastic bags	most local grocery stores
Egg cartons	most local grocery stores
Foam shipping styrofoam	most local shipping stores
Rechargeable batteries	most major electronic stores
Car batteries	all car battery retail stores
CFLs	Home Depot & Lowes
Christmas trees	Visit <a href="http://Talgov.com/YOU">Talgov.com/YOU</a> for drop-off locations



**Contaminants are very costly to recycling programs. When unacceptable items are mixed with recyclables, they decrease sorting efficiency and increase processing cost.**



# Public Recycle Centers

There are several single-stream recycle center locations to drop off recyclable items:

Location	Address
Black Dog Café	229 Lake Ella Dr.
Ft. Braden Rural Waste Center	2485 E. Joe Thomas Rd.
Leon County Solid Waste Facility	7550 Apalachee Pkwy
Miccosukee Rural Waste Center	13051 Miccosukee Rd.
Railroad Square Art Park	694 Industrial Drive #4A
Renaissance Building	435 N. Macomb St.
St. John's Episcopal Bookstore	131 N. Calhoun St.
Tallahassee Waste Management Services	2727 Municipal Way
Woodville Rural Waste Center	549 Henry Jones Rd.

These locations accept paper, flattened cardboard, clean plastic containers and bottles, aluminum and steel cans, and glass jars and bottles. **NO GARBAGE**, please.

# Recycling Service

Neighborhoods and individual businesses within the City limits can benefit from recycling.

This demonstrates a commitment to responsible environmental

stewardship, while also minimizing costs.



Commercial customers who generate a large volume of garbage are encouraged to utilize third-party leased dumpsters or compactors for recycling. Single-stream (mixture of all recyclable materials) dumpsters are collected at a reduced cost. The City provides free collection service for cardboard and paper. Recycling barrels are provided to commercial customers who generate smaller volumes of recyclables.

When a commercial customer recycles, it diverts recyclable materials from the waste stream and decreases the volume of garbage. This may reduce the cost of garbage service for commercial customers by decreasing the size of garbage containers or decreasing the number of collections needed per week.

# Hazardous Waste

Hazardous wastes include chemicals that are often labeled flammable, toxic, corrosive, reactive, combustible or explosive. These items should not be placed out for regular garbage/recycle collection, or poured down the drain or on the ground. Hazardous wastes should be separated and properly disposed of in an environmentally safe manner or recycled.

Common hazardous waste products include:

- Adhesives
- Cleaning compounds
- Fertilizers
- Fluorescent bulbs and tubes
- Gasoline
- Pesticides
- Propane tanks
- Solvents and fuels
- Tires
- Paints
- Rechargeable batteries
- Leftover hair color



# General Collection Information

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All commercial waste in the City of Tallahassee is collected and disposed of by the City or its contractors. No other person shall collect, transport or dispose of refuse within the City limits. This does not include recyclable materials.

The hours of commercial garbage collection are from 12 a.m. to 12:30 p.m. Monday through Friday. Containers must be accessible to the collection crews during those hours on the scheduled day(s) of service. Upon request, a fee-based dumpster service may be provided on Saturdays from 2 a.m. – 8:30 a.m.

## Holiday Collection Schedule

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There will be NO garbage collection on the following holidays:

- Thanksgiving
- Christmas
- New Year's Day

During all holidays, pick-up schedules are subject to change. Please call 850-891-4968 or refer to [Talgov.com/YOU](http://Talgov.com/YOU) with any commercial garbage or recycle-related questions.





# E-Scrap Recycling

The term “E-Scrap” is applied to consumer electronic equipment that is no longer wanted. Many components in electronic equipment contain hazardous materials such as lead, cadmium, mercury and arsenic. While in use, the hazardous materials may not be a problem, but when discarded, they may pose a threat to the environment.



Contact Leon County for recycling of  
all hazardous and electronic waste  
7550 Apalachee Parkway  
850-606-1816 or 850-606-1803  
[Leoncountyfl.gov/solidwaste](http://Leoncountyfl.gov/solidwaste)

# Types of Commercial Services

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- Dumpster
  - (Non-compacted and Compacted)
- Roll-Off Containers
  - (Non-compacted and Compacted)
- Barrel Services (96 gallon)
- Open Gate
- On Call/Off Schedule Collection
- Return Trip
- Saturday Service
- Sanitizing
- Container Relocation
- Distant Hauling (Thomasville & Decatur)
- Single-Stream Recycle Dumpster Collection
- Delivery/Removal of Roll-Off Containers
- Multifamily Tenant Service
- Special Collections
  - Yard Waste
  - Bulk Waste
- Limited Space Collection

## Commercial Garbage Collection

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The City provides Dumpster, Roll-Off, and Barrel services for garbage collection for commercial customers inside the City limits. Dumpsters or Roll-Off containers may be owned by the customer or leased from a third-party container company. Barrels are provided by the City. Prior approval by Waste Management Services is required for all container types, sizes and placements.

# Commercial Collection Area

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The City requires new commercial developments to construct a concrete pad for recycling and garbage containers. For pad or enclosure construction specifications, please call 850-891-4968.

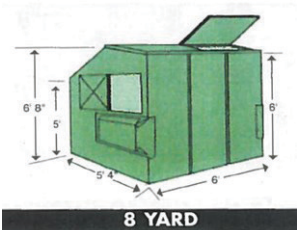
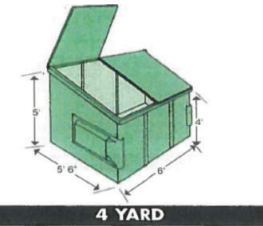
Existing customers are encouraged to place containers on a concrete or asphalt pad. Repair to pads and the approach to the pad will be the responsibility of the customer.



**Note:** Illustrations represents enclosure options.

# Commercial Dumpsters

Dumpsters are available in various sizes and service options. Customers using garbage dumpsters may lease or purchase 4, 6, or 8 cubic-yard containers from third-party container or compactor companies. The City charges according to the size of the container, frequency of collection and customer needs. Customers with periodic large volumes of waste can utilize service offered on an "on-call" basis. Containers may require repairs or replacement due to normal wear. The customer is responsible for making arrangements with the container vendor for necessary maintenance. Customer-owned containers are the customer's responsibility to maintain.



# Dumpster Do's and Don'ts

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Follow these guidelines about what can and cannot be included in a dumpster as part of regular garbage service.

## Do Include:

- Regular garbage (Stack garbage below the rim of the dumpster.)

## Don't Include:

- Tires
- Yard Waste
- Hazardous Waste
- Furniture
- Dirt
- Sod
- E-Scrap
- Bedding
- Pallets
- Carpet
- Construction & Demolition Debris
- Concrete or Bricks

Call 850-891-4968 if you have items that are not part of regular garbage service.



A load is considered mixed when items from the "Don't" list are placed in the dumpster. This may delay service until corrected or result in a higher disposal cost.

## Overloading Containers

The City will not service any container if it is filled above the rim, access is obstructed or if garbage is piled outside of the container. Overloads are a major hazard to the collection crew and equipment.

If the container is full and requires service before your scheduled day, an extra pickup may be requested at any time. A charge for extra service is based on the size of the container and will appear on your monthly bill.

## Construction & Demolition Debris

Construction and Demolition (C&D) debris should not be mixed with garbage. These materials are generated from construction, remodeling, repair, or demolition of structures and require a special collection.

These materials include:

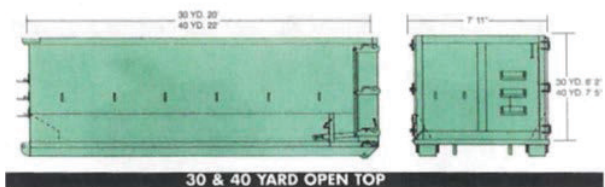
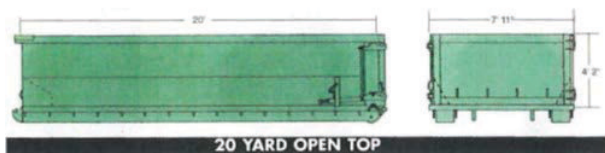
- Bricks, concrete and other masonry materials
- Wood, including nonhazardous painted, treated, and coated wood and wood products
- Drywall
- Plumbing fixtures
- Non-asbestos insulation
- Roofing shingles and other roof coverings

## Items for Special Collection

Bulk items such as furniture, yard waste or shelving may be picked up upon request for a fee. To have these items picked up, you may call 850-891-4968 or visit the [Talgov.com/YOU](http://Talgov.com/YOU) to obtain a Request and Authorization form. The form must be returned before services are provided.

## Roll-Off Containers

Various size Roll-Off containers such as those shown can be leased from a third-party container vendor. Requests for collection service after 11 a.m. will be serviced the next business day. A request may be placed by calling 850-891-4968 or on the web at [Talgov.com/YOU](http://Talgov.com/YOU).



# Education and Outreach

Want to learn more about Waste Management and Recycling? For additional information, visit [Talgov.com/YOU](http://Talgov.com/YOU). Waste Management staff is also available to meet with you and provide a presentation about our recycle and garbage services. To schedule an educational presentation, call us at 850-891-4968.





## Frequently Asked Questions

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**Q: Does my business have to use the City's Waste Management for garbage service?**

A: Yes. Only the City or its contracted service provider can provide garbage services within the City limits of Tallahassee.

**Q: I am a small business owner. Can I take my garbage home?**

A: No owner, occupant or person having control of the commercial property shall collect or remove, or cause to be removed, any solid waste generated by the business.

**Q: Can I change the frequency of my garbage collection?**

A: Yes, seasonality may affect the number of times your garbage needs to be collected. You may request a change in the frequency of service as needed.

**Q: How do I get a dumpster enclosure inspected?**

A: Call 850-891-4968 to request Waste Management to inspect your enclosure.

**Q: How do I report a damaged dumpster?**

A: To report a damaged dumpster or to have one replaced, please contact the container rental company.

## Frequently Asked Questions

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### **Q: Who do I contact to report a damaged barrel?**

A: To have a garbage or recycle container repaired or replaced, please call 850-891-4968.

### **Q: How do I report graffiti?**

A: To report graffiti, go to DigiTally. Simply download the App on your smart device. DigiTally is the City of Tallahassee's non-emergency customer gateway to report issues such as graffiti. This is a free service. For more information about DigiTally, visit [Talgov.com](http://Talgov.com) or call 850-891-4968.

### **Q: How do I report littering or illegal dumping?**

A: To report litter or unauthorized use of your dumpster, please report it through DigiTally. Simply download the App on your smart device. DigiTally is the City of Tallahassee's non-emergency customer gateway to report issues such as littering. This is a free service. For more information about DigiTally, visit [Talgov.com](http://Talgov.com) or call 850-891-4968.

## Frequently Asked Questions

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**Q: Am I required to bring my garbage and recycle containers to the curb for service?**

A: As a commercial customer, you are not required to bring garbage or recycle containers to the curb for service.

**Q: How can I start recycling at my business?**

A: Call 850-891-4968 and request to have someone contact you about adding recycling at your place of business.

**Q: Who do I contact to have my container cleaned or sanitized?**

A: Call 850-891-4968 to request to have your container cleaned or sanitized. There is a nominal fee to have this service performed.

City of Tallahassee Utilities

850-891-4968

[Talgov.com/YOU](http://Talgov.com/YOU)

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